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- ▶ DISCERN, UK: [www.discern.org.uk](http://www.discern.org.uk)
- ▶ NHS Executive – Quality and Performance in the NHS: [www.doh.gov.uk](http://www.doh.gov.uk)
- ▶ DH – Department of Health, UK: [www.publications.doh.gov.uk](http://www.publications.doh.gov.uk)